

GULLIVER'S WORLD



ACCESSIBILITY GUIDE



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ACCESS AT GULLIVER'S

Gulliver's Theme Park Resorts welcomes visits from guests with access requirements.

We work closely with Nimbus Disability and the National Register of Access Consultants to continuously improve access solutions within resorts.

Many of our team members have received disability awareness training which includes understanding of The Equality Act and disability etiquette to ensure guests have access to the requirements to be able to enjoy a day at Gulliver's World!



RIDE ACCESS PASS

Guests with particular additional needs who are unable to queue may be eligible for a ride access pass. This would allow them and up to three accompanying helpers access the ride via the exit area for ease of access.

In order to offer the most inclusive experience for all visitors, there are a limited number of Ride Access Passes available for each operational date. A Ride Access Pass must be reserved online, in advance of your visit. In addition to an online reservation, you'll need to bring evidence of eligibility with you.

Evidence of eligibility can be any of the following:

- A document issued by a medical Professional indicating diagnosis or impact of Diagnosed condition.
- A Nimbus issued Access Card containing the "Standing and Queuing" symbol or The "crowd" symbol.

If you do not bring one of the above documents, we cannot provide you with a Ride Access Pass.

Blue Badges, DLA and PIP letters are not accepted as evidence of eligibility for the Ride Access Pass.



FACILITIES & SERVICES



First Aid

All Gulliver's Theme Parks have dedicated first aid centres that are listed on the resort map. Park team are always around and are trained to help prior to a medical professional arriving at the scene.



Baby Change

Clean and dry baby change facilities can be found in each area of the park.



Dogs

Assistance dogs are welcome on site but, for safety reasons, they are not permitted on any of the rides. A member of your party must stay with your dog while you are using any of the rides.



Toilets

A number of accessible toilets are labelled clearly on the park map. Accessible toilets are in the following locations:

- Lilliput Land
- Western World
- The Lost World
- Safari Kingdom



Wheelchairs

Wheelchairs are available to hire with a refundable deposit at guest relations by the main entrance.



Lockers

Lockers are available on a first come first served basis. They are located by The Main Square (additional cost).



Car Park

All car parks at Gulliver's are free. A number of accessible car parking spaces are provided on tarmac by the entrance.



CATERING & RETAIL OUTLETS

Over half of our catering and retail outlets are fully accessible to wheelchair users here at Gulliver's World. However, our friendly team are always ready to assist with any difficulties you may encounter.

Please, do not hesitate to ask for assistance whenever required.

Guests with allergens and specific dietary requirements should ask for advice from a member of our Food and Beverage Management Team to ensure you are receiving the most accurate and up to date information.

Although the majority of facilities at Gulliver's World are fully accessible the following outlets should be noted so the appropriate precautions can be taken:

Gully's Grill & Mrs. P's Sweet Shop

i Gully's Grill & Mrs. P's Sweet Shop both have one, singular step that must be traversed to enter the outlet.



Collector's

i There is a small step that leads into this outlet. Please note, a ramp is available on request. If you do require the ramp, do not hesitate to ask a member of the team for assistance wherever is required.



RIDES & ATTRACTIONS

If you are the carer of a guest who is unable to read, you should read the guide and all ride safety notices on their behalf.

If you are a carer reading this on behalf of a guest, please note that the decision whether the care recipient can ride alone or should be accompanied is solely yours.

Our park team are not trained to judge the physical suitability of an individual.

We will assume that the person in care is physically capable of going on to a ride (accompanied or otherwise) if allowed to do so by their carer.

Our staff are not trained to lift guests in or out of rides.



ACCESSIBILITY KEY

Each ride or attraction is categorised to help inform your decision on whether the accessibility, restrictions & requirements are suitable for yourself during your stay here at Gulliver's World. Each ride or attraction will be clearly broken down to list the requirements and accessibility of the ride/attraction. This information will also be available via the park map, online or through various signage around the theme park.

Each ride and attraction will be labelled with the following icons:

Requirements

All rides & attractions will need the user to have either Upper Body Control, Lower Body Control or, in some cases, Both!

These are labelled clearly with the following icons:



Upper Body



Lower Body Control

Accessibility

This section features a brief description of any accessibility requirements that will be needed, such as maximum and minimum height. These can be viewed next to the following icons:



Useful Information

This section will describe the entrance, exit or any other notable terrain outliers that could potentially be challenging for an individual with additional needs. Any difficulties that need to be considered before accessing a certain ride or attraction will be described so that you, or your carer can make an informed decision before making a decision. There will also be images as a visual aid. Useful Information can be found under the following icon:



MAIN SQUARE

The Main Square is where you will find information, see shows on the stage, access the gift shop, lockers & first aid!

Maze Of Cards



There is no wheelchair access.



Upper & Lower Body Control Required.



- There is one step to enter this attraction.
- This is a multi level maze with narrow corridors.
- Steep access throughout the attraction.

Mad Hatter's Tea Party



Under 90cm cannot ride.



Upper Body Control required.



- Wheelchair to be stored at the exit gate.
- There are 2-3 small steps that must be traversed in order to access the ride.

Gully's Railroad Express



Under 90cm can ride.



Upper Body Control Required.



- Wheelchair to be stored at the exit gate.
- There is one, singular step onto the train itself. Please note, wheelchairs are not allowed to be brought onto the train ride.



LAND OF OZ

Follow the yellow brick road to discover Land Of Oz at Gulliver's! Our newest and most immersive area yet!

Winged Monkeys



Under 120cm cannot ride. Over 150cm cannot ride.



Upper & Lower Body Control Required.



- No wheelchair access.

Upside Down House



No wheelchair access.



Upper Body Control required.



- Multi level attraction.
- Uneven flooring and lots of steps to traverse.

Munchkin Motors



Under 120cm accompanied by an adult.



Upper Body Control Required.



- Wheelchair to be stored at the exit gate.
- There is one, singular step onto the carriage.



CARTOON STUDIOS

Home to the enchanting flavours of Gully's Grill! Explore food options, rides, soft play plus indoor & outdoor seating!

Big Cheese Adventure



Under 90cm cannot ride. Over 150cm cannot ride.



Upper Body Control Required.



- Wheelchair to be stored at the entrance.
- There are low lighting levels during the ride cycle.

Gilly's Princess Ride



Under 90cm accompanied by an adult.

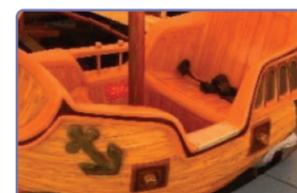


Upper Body Control required.



- Wheelchair to be stored at the entrance
- There is one step onto the carriage.
- There are low lighting levels on this ride.

The Galleons



Under 90cm must be accompanied by an adult.



Upper Body Control Required.



- Wheelchair to be stored at the exit gate.
- There is one to traverse to enter the ride.



SMUGGLER'S WHARF

Experience the twist & turns of Smuggler's Wharf! Home to Gulliver's most iconic wooden coaster, The Antelope!

Pirate Ship



Under 90cm cannot ride. Under 120cm accompanied by an adult.



Upper Body Control Required.



- Wheelchair to be stored at the exit gate.
- The user will need to traverse a ramp up to the ride station.
- There is a further step to be traversed onto the actual ride.

The Antelope



Under 100cm cannot ride.



Upper & Lower Body Control required.



- Wheelchair to be stored at the exit gate.
- The user will need to traverse a steep ramp.
- In the unlikely case of an evacuation, user may have to walk down an excess of 40 steps. Alternatively, wait on the ride until it is safe to return to the ride station.

Boating School



Under 90cm cannot ride. Under 120cm accompanied by an adult.



Upper Body Control Required.



- Wheelchair to be stored by the exit gate.
- It will potentially be difficult for the user to transfer themselves down into the boat.
- A life jacket must be worn at all times.

Pirates Cove



Under 105cm cannot ride. Under 120cm accompanied by an adult.



Upper Body Control Required.



- Wheelchair to be stored by the exit gate.
- There are 1-2 steps that must be traversed to access the ride.



RAF BURTONWOOD

The RAF Burtonwood Heritage Centre is situated at Gulliver's World, itself on part of the old RAF Burtonwood Airbase!

RAF Burtonwood Heritage Centre



Fully wheelchair accessible



- The entrance is located next to the Munchkin Motors in Land of Oz.
- This attraction is easy to navigate however, if the user does need assistance our team are always happy to help.



LILLIPUT LAND

Become a Lilliputian for the day at Gulliver's World! There is endless fun to be had here in Lilliput Land!

Ghost House



No Wheelchair Access.

Upper & Lower Body Control Required.



- This is a multi level attraction.
- There is uneven flooring throughout and low lighting.

Horse Carousel



Under 90cm accompanied by an adult.

Upper & Lower Body Control required.



- Wheelchair to be stored at the entrance gate.
- There are 2-3 steps that must be traversed to access the ride.
- The carriage feature requires Lower Body Control only.

Dodgems



Under 90cm cannot ride. Under 140cm accompanied by a responsible adult.

Upper Body Control Required.



- Wheelchair to be stored at the exit gate.
- There are a number of steps to be traversed up to the ride station.
- There is then a further few steps onto the ride itself.

Log Flume



Under 90cm cannot ride.

Upper Body Control Required.



- There is no direct wheelchair access.
- At least one adult required per boat.

Tractor Ride



Under 120cm accompanied by an adult.

Upper Body Control required.



- Wheelchair to be stored at the exit gate.
- There is one step up to access the tractor.



THE LOST WORLD

The Lost World at Gulliver's will take you back in time to a land filled with prehistoric dinosaurs!

Sky Observation Tower



Under 120cm accompanied by an adult.

Upper Body Control Required.



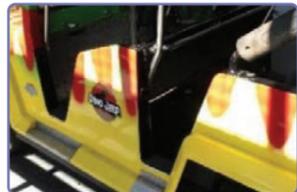
- Wheelchair to be stored at the entrance.
- There are multiple steps to be traversed up to the gondola.

Dino Safari Jeep



Under 120cm accompanied by an adult.

Upper Body Control required.



- Wheelchair to entrance and store.
- There is one step into the car.

The Hatchery



Under 90cm cannot ride. Under 120cm accompanied by an adult.

Upper Body Control Required.



- Wheelchair to be stored at the entrance.
- There is a ramp from the platform and one step into the egg.

Flight Of The Pterandon



Under 110cm cannot ride. Under 140cm accompanied by an adult.

Upper Body Control Required.



- Wheelchair to be stored at the entrance.
- This ride includes lying on your front.



GULLY TOWN

Discover lots of fantastic rides & attractions in Gully Town, including Leonard's Supermarket & Gilly's House!

Ladybird & Mini Pirate Ship



Under 90cm cannot ride.

Upper Body Control Required.



- Wheelchair to be stored at the entrance.
- There are 1-2 steps that must be traversed and then a further step onto the ride.
- Both Ladybird & Pirate ship rides share the same entrance.



SAFARI KINGDOM

Explore Safari Kingdom but be sure to keep a close eye on what's hiding around every corner...

Togo Tower



Under 90cm cannot ride. At least one adult required per boat.



Upper Body Control Required.



- No wheelchair access.

Adventure Canyon



Under 90cm cannot ride. Under 120cm accompanied by an adult.



Upper & Lower Body Control required.



- Wheelchair to be stored at the exit gate.
- User will need to be able to traverse a few steps and then step into the boat. There must be at least 4 people per boat.

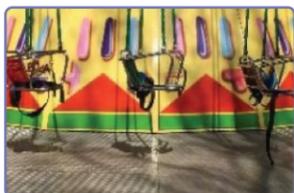
Safari Swings



Under 90cm cannot ride. Under 120cm accompanied by an adult.



Upper Body Control Required.



- Wheelchair to be stored at the entrance.
- There is one, singular step that needs to be traversed to access the ride.

Jeep Safari



Under 90cm cannot ride. Under 120cm accompanied by an adult.



Upper Body Control Required.



- Wheelchair to be stored at the entrance.
- There are multiple steps that need to be traversed to access the ride.



GULLIVER'S GEARS

Take to the track with our racing themed adventures exclusively at Gulliver's Theme Park Resorts!

Traffic Jam



No wheelchair access



Upper & Lower Body Control Required.



- Cars are pedal powered.
- User must be able to operate the steering function as well as pedal by them selves.

Overdrive



Under 150cm accompanied by an adult. Under 120cm cannot ride.



Upper Body Control required.



- No wheelchair access.

Grand Prix Racers



Under 100cm cannot ride. Under 120cm accompanied by an adult.



Upper Body Control Required.



- Wheelchair to be stored at the exit gate.
- There are a number of steps to be traversed up to the ride station.
- There is then a further few steps onto the ride itself.



WESTERN WORLD

Western world at Gulliver's is a wild west cowboy town complete with wooden buildings & real life roaming cowboys.

Magic Emporium

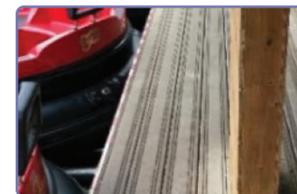


Fully Wheelchair Accessible.



- Wheelchair access at the entrance of the theatre.
- There may be low lighting levels within this attraction.
- There will be a friendly member of the team in the area if the user requires any assistance.

Apache Falls



Under 100cm cannot ride. Under 120cm accompanied by an adult.



Upper & Lower Body Control required.



- Wheelchair to be stored at the exit gate.
- There is one step down into the boat.
- In the unlikely case of an evacuation, you will be required to walk down the access ramp or, alternatively stay on the ride until it is safe to exit.

Desperado Drop



Under 110cm cannot ride. Under 140cm accompanied by an adult.



Upper Body Control Required.



- There is no direct wheelchair access.
- Wheelchairs can be stored at the exit.
- There are a number of steps to be traversed in order to enter the ride.

GULLIVER'S WORLD

ENJOY YOUR DAY!

If further information is required please speak to a member of our friendly team either on site at the Theme Park or by using Gully's Hotline (01925 444 888)

We hope that you enjoy your day here at Gulliver's World Resort!



GULLIVERSFUN.CO.UK



WHERE TO FIND US:

Gulliver's World, Warrington - WA5 9YZ
M62 Junction 8/9. 30 Minutes from Liverpool & Manchester

